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Journey JavaScript SDK

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View the methods that allow you to obtain data about a specific session.

Important

This article only applies to customers using web chat. If you are a Genesys Cloud CX customer, we encourage you to use the new web messaging feature to replace web chat.

Session methods

Genesys Predictive Engagement session methods allow you to obtain session-specific data from web sessions.

- `api.session.getCustomerCookieId`
- `api.session.getData`
- `api.session.getId`